

Xerox Partner Print Services

Security Document Overview

Network and data security is one of the many challenges that businesses face on a daily basis. Recognizing this, Xerox continues to engineer and design all of its products and services to ensure the highest-possible level of security.

There are several documents that will help you feel confident about the security levels of the Xerox Partner Print Services (XPPS) technology and better understand how it functions. These documents will help you evaluate and approve the use of the XPPS software in your network environment.

Document Title	Summary
Global Platform Hosting Hosting Environment Security White Paper	As a service provider utilizing the Software as a Service (SaaS) model, Xerox understands the importance of security and risk management. This white paper details the security controls employed in the Xerox hosting environment. It covers both physical and electronic controls. Additionally, it covers related elements, including data backup and disaster recovery.
Global Platform Hosting Multi-Tenant Architecture Security White Paper	Xerox offers a scalable, cost effective, and secure environment that supports service offerings through a centralized Xerox Global Platform Hosting delivery model. This paper describes the multi-tenant architecture employed by the hosted applications and addresses the security controls in the applications managed by the Xerox Global Platform Hosting. It also defines the numerous certifications and security standards that Xerox Global Platform Hosting complies with in order to assure the security of the Hosted applications.
Global Platform Hosting ISO 27001 Certification Process White Paper	Xerox has obtained ISO 27001:2005 certification for the Global Platform Hosting operations. This certification covers the Production and Standby datacenters, the physical assets required to provide the Hosted offerings, and the processes used to manage those assets and datacenters. This document details the process for obtaining ISO 27001:2005 certification for the Global Platform Hosting environment. This is an ongoing certification process, requiring internal and external audits of process documentation and satisfaction of required control objectives. The certification is renewed on an annual basis and requires additional audits at each renewal.
Global Platform Hosting Disaster Recovery Capabilities White Paper	The applications and customer data managed by the Global Platform Hosting team are replicated to a second (Warm Standby) datacenter. Data replication occurs on a daily basis, providing continuous operations and protecting against major service outages. This document details the process for replicating data between the Production and Warm Standby datacenters. It covers the basic steps involved in the process, and the monitoring and notification controls employed.
Xerox Device Agent Security and Evaluation Guide	This guide will help you better understand how Xerox Device Agent (XDA) transmits device data in a secure and accurate manner, while also helping you certify, evaluate, and approve the deployment of XDA.
Xerox Device Data Collector Security and Evaluation Guide	This guide provides information on the Xerox Device Data Collector (XDDC) software's capabilities, with a focus on the software's security components. The guide explains the functions and benefits of the XDDC technology, and helps you evaluate and approve the use of the XDDC software in your network environment.
Xerox Print Agent Security and Evaluation Guide	This guide provides information on the Xerox Print Agent (XPA) software's capabilities, with a focus on the software's security components. The guide explains the functions and benefits of the XPA technology, and helps you evaluate and approve the use of the XPA software in your network environment.

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