

references



From Our Customer List

Around 6,000 DocuWare installations with tens of thousands of users span the globe in over 50 countries. To learn more about these installations, detailed case studies can be found on our website, classified by industries, areas of application or company names. Convince yourself - read about how DocuWare users have reached their goals and what advantages DocuWare has for you!

Blackwell's Book Service

Industry: Media
Country: USA
Division: Accounting
Task: One central document pool for quick, easy access by all users, including those who work remotely
Benefit: Improved customer service and competitive edge

TDM Transportes S.A.

Industry: Transportation
Country: Colombia, S.A.
Division: Accounting
Task: Faster time to invoice, allow access to information from all branch offices and reduce costs
Benefit: Improved cash flow and collection rates, compliance with Federal record retention laws, operating expenses drastically reduced

Douglas County

Industry: Government
Country: USA
Division: Law Enforcement, Medical Records, Government Records
Task: File and store many different types of documents, thousands of dead files
Benefit: Faster document retrieval, improved efficiency

McBride & Son Enterprises

Industry: Construction
Country: USA
Division: Accounting
Task: Automate invoice approval process, improve information access between regional offices and eliminate storage
Benefit: Improved internal controls, proactively respond to warranty issues, improved lien process, manage growth without adding personnel and disaster recovery plan



Bozeman Deaconess Hospital

Industry: Healthcare
Country: USA
Division: Medical Records
Task: Manage records across a multi-site environment, make document retrieval easy, accurate, and fast
Benefit: Cost savings of \$20,000 a month, reduced waiting time and improved patient care, streamlined processing of insurance claims

Almacenes Exito S.A.

Industry: Food Distribution
Country: Colombia, S.A.
Division: Operations
Task: Instantly verify check signatures, digital storage of all sales invoices, manage personnel files
Benefit: Audits are easier, reduced printing costs, optimize internal personnel and service customers better

Structural Integrity Associates, Inc.

Industry: Service
Country: USA
Division: General Administration
Task: Provide worldwide, 24hr access to information, operate in a multi-site environment
Benefit: Improved customer relations, increased productivity of on-site visits due to improved availability of project information

Independent School District 196

Industry: Education
Country: USA
Division: Human Resources
Task: Reduce document retrieval and refiling time, make employee files easier to maintain
Benefit: Better control of confidential employee records, efficient HR processes save resources across the district

Jupiter Aluminum

Industry: Manufacturing
Country: USA
Division: Accounting, Customer Service
Task: Store documents securely, provide fast access to business-critical information, increase productivity
Benefit: Reduced costs, reduced storage space, having all documentation available, improved vendor relations

All County Earth America

Industry: Service
Country: USA
Division: Accounting, Customer Service, Fleet Management
Task: Fast-growing company overwhelmed by paper, productivity lagged due to tedious document retrieval times
Benefit: Instant document accessibility has boosted employee productivity



Altoona Hospital

Industry: Healthcare
Country: USA
Division: Medical Records
Task: Automate and streamline medical records workflow processes
Benefit: Better, faster, more secure access to outpatient medical records, improved patient privacy, reduced the hospital's legal exposure, lowered personnel costs

Corrigan Dispatch Company

Industry: Transportation
Country: USA
Division: Customs, Accounting
Task: Provide quick access to customs forms and invoices, integrate solution with accounting software
Benefit: Simultaneous access to documents, improved efficiency and productivity

Krispy Kreme Nevada

Industry: Manufacturing
Country: USA
Division: Accounting, Human Resources
Task: Improve the accessibility and security of A/P, A/R and HR documents
Benefit: Better workflow, increased employee productivity, accessible and secure HR documents, reduced document retrieval time

Oaklawn

Industry: Healthcare
Country: USA
Division: Accounting
Task: Improve document workflow, comply with HIPAA regulations, share information between departments
Benefit: Streamlined business processes and information access enterprise-wide, reduced legal exposure, improved patient satisfaction

U.S. Recordings

Industry: Service
Country: USA
Division: Customer Service
Task: Improve customer service, reduce processing time and costs
Benefit: Improved efficiency, better workflow processes, decreased employee stress levels, business growth without adding staff

Warsaw Police Department

Industry : Government
Country: USA
Division: Law Enforcement
Task: Increase document security, reduce document retrieval time as well as costs
Benefit: Search features allow DocuWare to be used as an investigation tool, efficient document retrieval, reduced costs, added document security