

Case Study: imageWARE

Making the most of technology to share information

the background

Midwest Transit Equipment Inc., the largest new and used bus dealer in the United States, has five locations covering Illinois, Indiana, Michigan and Missouri. They needed to share information accurately and efficiently between offices. Large files (sometimes numbering as many as 400 pages) were produced daily and many times they needed to be shared instantly and easily accessed at all of the company's locations.

the solution

Martin Whalen worked with Midwest Transit to develop a system using imageWARE software technology to deliver a total document workflow solution that is seamless, flexible and easy to use. A high-speed scanner was installed to allow large documents to be quickly scanned and placed on the imageWARE system.

the outcome

The five Midwest Transit locations now operate more like one connected office because of the solution. Employees operate more efficiently because there is a uniform organized system in place. They spend less overall on documents because there is less need for printing, duplicating and faxing. Each of the locations is able save space and potential headaches by avoiding the need to store paper copies of documents. The end result is that the company's processes are streamlined they are more effective and customers are better served.

Common questions about imageWARE

Q. How many documents can I store?

A. There are different versions of Canon's imageWARE ranging from a personal edition which can store hundreds of thousands of documents to the Enterprise edition designed for many users and millions of documents.

Q. Is the system secure?

A. Yes, imageWARE uses a rights based protection system administered by your IT staff. You are able to decide who has access to particular documents and what they can do with them.

To learn more about Martin Whalen log onto www.mwos.com or call a location near you...
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