

Case Study: Manufacturing

Increasing workflow efficiency in manufacturing

the background

Success in the manufacturing sector hinges on constantly becoming more efficient with the use of valuable resources. A large suburban Chicago food manufacturer recently decided that they wanted to use the same methodology for efficiency that had made them successful in the production process and apply it to their document workflow. The company faced redundancies in handling documents that cost them time and money.

the solution

Working with Martin Whalen Office Solutions, the company was able to get to the root of the problem. Staff were making copies of essential paperwork, faxes, and orders and hand delivering them throughout their large facility. Martin Whalen was able to provide a customized solution that had all of the faxes delivered electronically while paper documents were able to be scanned and sent via e-mail.

the outcome

The solution has not only saved employees time by streamlining the document workflow, but has also proven to be a significant cost savings. The company estimates that they are saving 30% compared to their document processing costs prior to working with Martin Whalen.

A track record in manufacturing

- Martin Whalen has more than 170 customers in manufacturing.
- Martin Whalen has more than 360 multifunctional devices currently being used in the manufacturing sector.
- Last year the total volume of Martin Whalen devices in the manufacturing was more than 8 million impressions.

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